

# intimissimi

## CONDITIONS OF USE

### GIFT CARDS

#### ➤ GIFT CARD

(hereinafter also referred to as the “Card” or “Cards”) means a nameless card issued in stores. It is collected by the Customer upon purchase and can be used exclusively in physical brand stores, as indicated on the Card (excluding department stores), and **is** not valid for purchases made through online channels.

The Cards constitute a payment method and must not be considered as financial instruments.

The purchase and/or use of the Cards implies acceptance of these conditions, which can be found on the website or in stores.

Retailers reserve the right to verify that the Card is used correctly, and to intervene in the event of improper use.

#### VALIDITY

The Cards may be used within **three (3) years** as of the issue date, provided the amount indicated has not been spent in full before the end of said period. The expiry date can be checked in brand stores.

#### CHARACTERISTICS

The Cards

- cannot be reloaded;
- have no issue or activation costs, or commission for use;
- are not subject to discounts and promotions;
- can be used on several separate occasions until the full amount has been spent;
- cannot be converted into cash, and any balance remaining is non-returnable;
- do not entitle the holder to change or refunds of any kind, even in the event that the full amount has not been spent before the expiry date;
- cannot be used to purchase other Cards;
- cannot be purchased using vouchers issued by the retailer or by third parties during particular promotions;
- do not produce interest;
- shall not be accepted and cannot be replaced if they have been tampered with or altered, or contain wording other than the wording originally established;
- are valid only in Hong Kong and in Italy.

#### LOSS OR THEFT

The Cards cannot be blocked or replaced in the event of loss or theft. The retailer is not liable for improper or fraudulent use of the Cards by third parties.

#### COMMUNICATIONS

Any communications and/or claims regarding the use of the Cards may be sent to: [hello@intimissimi.com](mailto:hello@intimissimi.com)

#### PROCESSING OF PERSONAL DATA

For further details, please refer to the privacy policy: <https://www.intimissimi.com/hk/privacy-policy-intimissimi-v2.html>

Version updated on 3<sup>rd</sup> June 2026